

COLORADO SPRINGS NEWS, SPORTS & BUSINESS

## More Time Warner employees could join suit over Colorado Springs call center

By Wayne Heilman ([/author/wayne-heilman](#)) Published: September 9, 2014 • 0

A federal judge has ordered Time Warner Cable to turn over a list of up to 800 current and former employees of its Colorado Springs call center to allow attorneys to ask them to join a year-old lawsuit over overtime pay.

The order, issued late last week by U.S. Magistrate Judge Michael Watanabe in Denver federal court, allows a New York law firm to send notices to anyone who has worked at the call center during the past three years inviting them to join the suit.

The suit, filed in September 2013 by 10 current and former center employees, alleges that call center workers were not paid for work they did before the start of their shift, during breaks and after the end of their shift. It seeks overtime pay for that work.

The suit alleges that center employees had to arrive at work 20 to 30 minutes or more before their scheduled start time to boot up computers and log onto several software applications, but they were not paid for that time. The suit also alleges that employees were not given time between customer calls to fill out numerous forms - needed to initiate service calls for customers - and had to do that work instead during unpaid breaks or after their shift.

Time Warner Cable has denied the employee allegations in its formal answer to the lawsuit. A company spokesman in Los Angeles declined comment Monday.

"We are encouraged by the court's ruling and look forward to gaining the information needed to increase the size of the group to obtain the unpaid overtime and wages the call center employees are entitled to," said Walker G. Harman Jr., attorney for the call center employees.

The Time Warner Cable center employs more than 700. Time Warner has agreed to be acquired by cable and entertainment giant Comcast Corp. in a deal scheduled to be completed next year.

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